

## Family Health Service, Department of Health Online Booking System for Child Health Service - Points to Note



### Appointment booking

The Family Health Service of the Department of Health provides online booking system for clients to book, change, check, and cancel appointments of child health service. You need to key in the Booking System Registration Number issued by your child's Maternal and Child Health Centre (MCHC) when using the system:

(Booking System Reg. No. label)

### Please note that:

- ☺ The appointment time of Nurse Interview is governed by your child's age and the past record. After attendance on the appointment day, our staff will input the expected next appointment date and thereafter you can manage your child's appointment through the system.
- ☺ Because of limited slots, you are recommended to access the system as early as possible if you need to change an appointment.
- ☺ You will not be able to book or change to an appointment slot that is within 3 days of access to the system.
- ☺ First time users need to \*activate the online booking account and create a login password within 8 months from the attendance date at the MCHC by scanning the QR code or via the hyperlink at FHS website ([www.fhs.gov.hk](http://www.fhs.gov.hk)) to login the Online Booking System (<http://chsbooking.fhs.gov.hk>).
- ☺ Currently, most child health service types can be managed through this system. For service types not yet available for online booking, you may call or attend the MCHC.
- \* If you do not activate the online booking account within the 8-month activation period, you will not be able to access the Online Booking System. Please refer to the Frequently Asked Question (Q5) in the Online Booking System if you wish to activate the account.

< For enquiries, please contact your MCHC. >